14B NCAC 07A .0115 ROTATION, ZONE, CONTRACT, AND DEVIATION FROM SYSTEM

(a) The Troop Commander shall arrange for the Telecommunications Center to maintain a rotation wrecker system within each District of the Troop that shall include any of the following:

- (1) Separate computerized large and small rotation wrecker lists and manual rotation lists for the entire District, whereby wrecker services are called in the order they appear on a list;
- (2) A zone system within the District, with a rotation wrecker list being maintained in each Rotation Wrecker Zone;
- (3) A zone, contract, or other system operated in conjunction with one or more local agencies; or
- (4) A combination of any such system.

(b) The Patrol member shall use the wrecker service requested by the vehicle owner or person in apparent control of the motor vehicle to be towed. Patrol members shall not attempt to influence the person's choice of wrecker services, but may answer questions and provide factual information. If no such request is made, the Patrol system in place in the Rotation Wrecker Zone shall be used, absent an emergency.

(c) The Troop Commander may deviate from any provisions in this Rule in emergency situations if there are insufficient wrecker services of the type needed within a District to meet the needs of the Patrol.

(d) Whenever vehicles are removed pursuant to G.S. 20-161(f), the investigating member(s) may request the closest available zone rotation wrecker service or available Department of Transportation (DOT) resource for the purpose of removing the obstruction from the roadway. Members shall ensure that the requested wrecker service is capable of responding without delay and is staffed and equipped to handle the request for service. All requests for assistance from DOT shall be made through the appropriate Telecommunications Center, where a list of on-duty/recall DOT personnel with the authority to concur with the decision to implement Quick Clearance shall be maintained.

History Note: Authority G.S. 20-184; 20-187; 20-188; Temporary Adoption Eff. June 9, 2000; Eff. April 1, 2001; Amended Eff. July 18, 2008; Transferred from 14A NCAC 09H .0320 Eff. June 1, 2013; Readopted Eff. January 1, 2019.